

## **PERSONAL RIGHTS**

In accordance with Title 9, Chapter 4, Section 10569, of the California Code of Regulations, each person receiving services from a residential alcoholism or drug abuse recovery or treatment facility shall have rights which include, but are not limited to, the following:

- The right to confidentiality as provided for in Title 42, Sections 2.1 through 2.67-1, Code of Federal Regulations.
- To be accorded dignity in personal relationships with staff and other individuals.
- To be accorded safe, healthful, and comfortable accommodations to meet his or her needs.
- To be free from verbal, emotional, physical and/or inappropriate sexual behavior.
- To be informed by the program of the procedures to file a grievance or appeal discharge.
- To be free from discrimination based on ethnic group identification, religion, age, sex, color, or disability.
- To be accorded access to his or her file.
- To be free to attend religious services or activities of his or her choice and to have visits from a spiritual advisor, provided that these services or activities do not conflict with facility program requirements. Participation in religious services will be voluntary only.

### **Complaints**

In accordance with Title 9, Chapter 4, Section 10544(c), of the California Code of Regulations, any individual may request an inspection of an alcoholism or drug abuse recovery or treatment facility. Complaints should be directed to:

Department of Alcohol and Drug Programs  
Licensing and Certification Branch  
1700 K Street  
Sacramento, CA 95814-4037 Attention: Complaint Coordinator  
(916) 322-2911  
FAX: (916)323-0659  
TDD: (916)445-1942

### **Acknowledgment**

I have been personally advised and have received a copy of my personal rights and have been informed of the provisions for complaints at the time of my admission to BEACON HOUSE

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(Resident's Signature)

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(Date)

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(Staff Signature)

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(Date)